

EVAdoption, LLC

Subscriber Login Assistance Guide

Dear Valued Subscriber,

We sincerely apologize for any inconvenience you may have experienced while accessing our platform. We understand that login issues can be frustrating, and we are committed to resolving them promptly.

We've successfully addressed similar challenges with some of our subscribers using the following steps. Kindly attempt the following:

1. Have you accessed your account using a different Wi-Fi connection and/or browser in the past?
2. Attempt to log in using an incognito browser mode.
3. Have you attempted to log in after clearing your cookies or using incognito mode?
4. Is a VPN active while attempting to log in? Please be aware that certain websites may restrict access due to VPN configurations.
5. Attempt to log in on another page of ours: <https://evadoption.knack.com/ev-ev-charging-data-by-state-and-the-us#contact/>
6. Try logging in using a different device.

If you have already explored these options and are still experiencing challenges, please [contact us](#) and provide a screenshot of the page on your end.

Thank you for your patience and understanding.

Best regards,

EVAdoption Team